



# health

Department:

Health

REPUBLIC OF SOUTH AFRICA

**NDOH 06/2025-26**

**REQUEST FOR QUOTATION FROM SERVICE PROVIDERS UNDER  
PANEL RFB 1183/2022: CATEGORY 3.6 – SPECIALISED  
GEOGRAPHIC INFORMATION MANAGEMENT SERVICES (ICN NO.  
81112011-0023)**

**PROJECT NAME:  
APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE  
MAINTENANCE OF THE EXISTING NATIONAL SURVEILLANCE  
CENTRE SYSTEM FOR THE NATIONAL DEPARTMENT OF HEALTH  
FOR A PERIOD OF THREE (3) YEARS**

**BID VALIDITY PERIOD: 120 DAYS**

**DATE ISSUED: 04 JULY 2025**

**CLOSING DATE AND TIME OF BID:**

**24 JULY 2025 AT 11H00**

**COMPULSORY VIRTUAL BRIEFING SESSION**

**DATE: 11 JULY 2025**

**TIME: 14H00PM**

**LINK: [https://teams.microsoft.com/join/19%3ameeting\\_MTA0MzQ0NjktZTIkYS00M2EwLTljMmQtNTZkYTU0YjM2ZGI0%40thread.v2/0?context=%7b%22Tid%22%3a%22a517371c-f316-484c-ac5c-98b76127790a%22%2c%22Oid%22%3a%2272ca5624-3c93-4dc2-b7b6-7792cf834c82%22%7d](https://teams.microsoft.com/join/19%3ameeting_MTA0MzQ0NjktZTIkYS00M2EwLTljMmQtNTZkYTU0YjM2ZGI0%40thread.v2/0?context=%7b%22Tid%22%3a%22a517371c-f316-484c-ac5c-98b76127790a%22%2c%22Oid%22%3a%2272ca5624-3c93-4dc2-b7b6-7792cf834c82%22%7d)**

## PART A INVITATION TO BID

<b>YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE NATIONAL DEPARTMENT OF HEALTH (NDOH)</b>					
BID NUMBER:	NDOH 06/2025-26	CLOSING DATE:	24 July 2024	CLOSING TIME:	11:00
DESCRIPTION	APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE MAINTENANCE OF THE EXISTING NATIONAL SURVEILLANCE CENTRE SYSTEM FOR THE NATIONAL DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS				
<b>BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)</b>					
NATIONAL DEPARTMENT OF HEALTH					
1112 VOORTREKKER ROAD					
DR AB XUMA BUILDING (PREVIOUSLY EXXARO BUILDING) IN THABA TSHWANE					
PRETORIA					
<b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO</b>			<b>TECHNICAL ENQUIRIES MAY BE DIRECTED TO:</b>		
CONTACT PERSON		CONTACT PERSON			
TELEPHONE NUMBER		TELEPHONE NUMBER			
FACSIMILE NUMBER		FACSIMILE NUMBER			
E-MAIL ADDRESS	<a href="mailto:tenders@health.gov.za">tenders@health.gov.za</a>	E-MAIL ADDRESS		<a href="mailto:tenders@health.gov.za">tenders@health.gov.za</a>	
<b>SUPPLIER INFORMATION</b>					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
<b>QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS</b>					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?					<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?					<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?					<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?					<input type="checkbox"/> YES <input type="checkbox"/> NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?					<input type="checkbox"/> YES <input type="checkbox"/> NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					

## PART B TERMS AND CONDITIONS FOR BIDDING

<b>1. BID SUBMISSION:</b>
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. <b>ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.</b>
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. <b>THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).</b>
<b>2. TAX COMPLIANCE REQUIREMENTS</b>
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

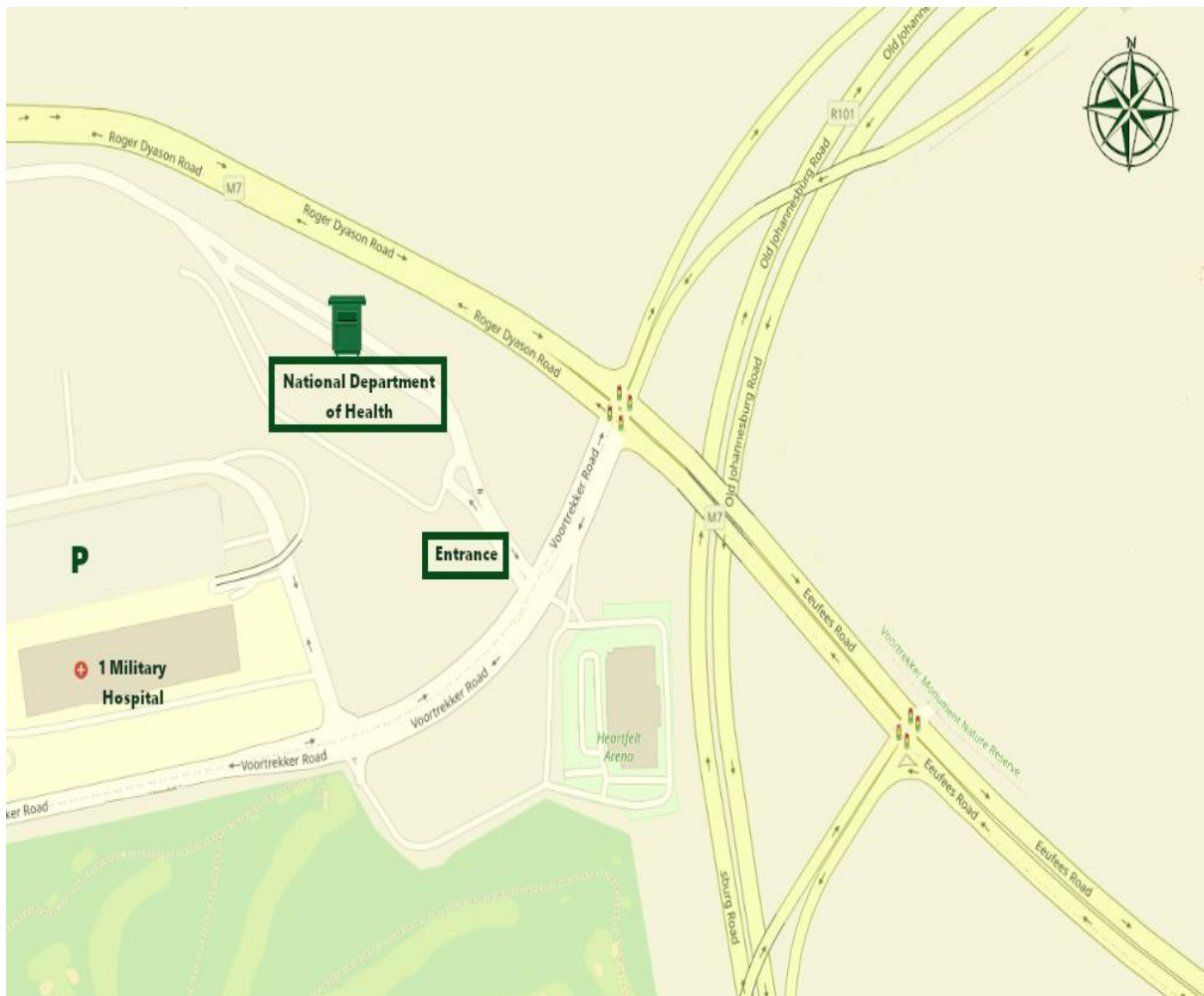
**NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.**

SIGNATURE OF BIDDER: .....

CAPACITY UNDER WHICH THIS BID IS SIGNED: .....

**(NB: Proof of authority must be submitted e.g. company resolution)**

DATE: .....



## **AUTHORITY TO SIGN THE STANDARD BIDDING DOCUMENTS (SBD) ON BEHALF OF AN ENTITY.**

“Only authorized signatories may sign the original and all copies of the bid where required.

In the case of a **ONE-PERSON CONCERN** submitting a bid, this shall be clearly stated.

In case of a **COMPANY** submitting a bid, include a copy of a **resolution by its board of directors** authorizing a director or other official of the company to sign the documents on behalf of the company.

In the case of a **CLOSED CORPORATION** submitting a bid, include a copy of a **resolution by its members** authorizing a member or other official of the corporation to sign the documents on each member’s behalf.

In the case of a **PARTNERSHIP** submitting a bid, **all the partners shall** sign the documents, unless one partner or a group of partners has been authorized to sign on behalf of each partner, in which case **proof of such authorization** shall be included in the bid.

In the case of a **JOINT VENTURE** submitting a bid, include **a resolution** of each company of the Joint Venture together with a resolution by its members authorizing a member of the Joint Venture to sign the documents on behalf of the Joint Venture.”

**Accept that failure to submit proof of Authorization to sign the bid may result in the bid being declared non-responsive.**

## AUTHORITY OF SIGNATORY

Signatories for companies, closed corporations and partnerships must establish their authority **BY ATTACHING TO THIS FORM, ON THEIR ORGANISATIONS'S LETTERHEAD STATIONERY**, a copy of the relevant resolution by their Board of Directors, Members or Partners, duly signed and dated.

An **EXAMPLE** is shown below for a COMPANY:

<b>ZETHMBE TRADERS (Pty) Ltd</b>	
By resolution of the Board of Directors taken on <i>01 AUGUST 2000</i> ,	
<b>MR M BONAKELE</b>	
has been duly authorised to sign all documents in connection with	
Contract no NDoH-01/2023/2024, and any contract which may arise	
there from, on behalf of <i>Mabel House (Pty) Ltd.</i>	
SIGNED ON BEHALF OF THE COMPANY:	(Signature of Managing Director)
IN HIS CAPACITY AS:	Managing Director
DATE:	<i>01 AUGUST 2000</i>
SIGNATURE OF SIGNATORY:	(Signature of <i>M Bonakele</i> )
As witnesses:	
1.	.....
2.	.....
Signature of person authorised to sign the bid: .....	
Date: .....	

# THE NATIONAL TREASURY

Republic of South Africa



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## GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT

July 2010

# **GOVERNMENT PROCUREMENT**

## **GENERAL CONDITIONS OF CONTRACT**

### **July 2010**

#### **NOTES**

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

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## General Conditions of Contract

### 1. Definitions

1. The following terms shall be interpreted as indicated:
  - 1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.
  - 1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
  - 1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
  - 1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
  - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
  - 1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
  - 1.7 “Day” means calendar day.
  - 1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.
  - 1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
  - 1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
  - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the

RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such

obligations of the supplier covered under the contract.

- 1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

## **2. Application**

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

## **3. General**

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from [www.treasury.gov.za](http://www.treasury.gov.za)

## **4. Standards**

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

## **5. Use of contract documents and information; inspection.**

- 5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

## **6. Patent rights**

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

**7. Performance security**

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

**8. Inspections, tests and analyses**

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or

analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

## **9. Packing**

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

## **10. Delivery and documents**

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

## **11. Insurance**

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

## **12. Transportation**

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

## **13. Incidental services**

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
  - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
  - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

#### **14. Spare parts**

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
  - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
  - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

#### **15. Warranty**

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take

such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

#### **16. Payment**

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

#### **17. Prices**

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

#### **18. Contract amendments**

- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

#### **19. Assignment**

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

#### **20. Subcontracts**

- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

#### **21. Delays in the supplier's performance**

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the

supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

## **22. Penalties**

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

## **23. Termination for default**

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any

person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

#### **24. Anti-dumping and countervailing duties and rights**

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which

may be due to him

## **25. Force Majeure**

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

## **26. Termination for insolvency**

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

## **27. Settlement of Disputes**

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
  - (b) the purchaser shall pay the supplier any monies due the supplier.

## **28. Limitation of liability**

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language** 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law** 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices** 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties** 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National Industrial Participation Programme (NIP)** 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34 Prohibition of Restrictive practices** 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)

## BIDDER'S DISCLOSURE

### 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

### 2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest<sup>1</sup> in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship

---

<sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

**SBD4**

with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....  
 .....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....  
 .....

### **3 DECLARATION**

I, \_\_\_\_\_ the \_\_\_\_\_ undersigned,  
 (name)..... in  
 submitting the accompanying bid, do hereby make the following  
 statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium<sup>2</sup> will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

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<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

**SBD4**

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....	.....
Signature	Date
.....	.....
Position	Name of bidder

This document must be signed and submitted together with your bid

## THE NATIONAL INDUSTRIAL PARTICIPATION PROGRAMME

### INTRODUCTION

The National Industrial Participation (NIP) Programme, which is applicable to all government procurement contracts that have an imported content, became effective on the 1 September 1996. The NIP policy and guidelines were fully endorsed by Cabinet on 30 April 1997. In terms of the Cabinet decision, all state and parastatal purchases / lease contracts (for goods, works and services) entered into after this date, are subject to the NIP requirements. NIP is obligatory and therefore must be complied with. The Industrial Participation Secretariat (IPS) of the Department of Trade and Industry (DTI) is charged with the responsibility of administering the programme.

### 1 PILLARS OF THE PROGRAMME

- 1.1 The NIP obligation is benchmarked on the imported content of the contract. Any contract having an imported content equal to or exceeding US\$ 10 million or other currency equivalent to US\$ 10 million will have a NIP obligation. This threshold of US\$ 10 million can be reached as follows:
  - (a) Any single contract with imported content exceeding US\$10 million.  
or
  - (b) Multiple contracts for the same goods, works or services each with imported content exceeding US\$3 million awarded to one seller over a 2 year period which in total exceeds US\$10 million.  
or
  - (c) A contract with a renewable option clause, where should the option be exercised the total value of the imported content will exceed US\$10 million.  
or
  - (d) Multiple suppliers of the same goods, works or services under the same contract, where the value of the imported content of each allocation is equal to or exceeds US\$ 3 million worth of goods, works or services to the same government institution, which in total over a two (2) year period exceeds US\$10 million.
- 1.2 The NIP obligation applicable to suppliers in respect of sub-paragraphs 1.1 (a) to 1.1 (c) above will amount to 30 % of the imported content whilst suppliers in respect of paragraph 1.1 (d) shall incur 30% of the total NIP obligation on a *pro-rata* basis.
- 1.3 To satisfy the NIP obligation, the DTI would negotiate and conclude agreements such as investments, joint ventures, sub-contracting, licensee production, export promotion, sourcing arrangements and research and development (R&D) with partners or suppliers.

- 1.4 A period of seven years has been identified as the time frame within which to discharge the obligation.

## **2 REQUIREMENTS OF THE DEPARTMENT OF TRADE AND INDUSTRY**

- 2.1 In order to ensure effective implementation of the programme, successful bidders (contractors) are required to, immediately after the award of a contract that is in excess of **R10 million** (ten million Rands), submit details of such a contract to the DTI for reporting purposes.
- 2.2 The purpose for reporting details of contracts in excess of the amount of R10 million (ten million Rands) is to cater for multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as provided for in paragraphs 1.1.(b) to 1.1. (d) above.

## **3 BID SUBMISSION AND CONTRACT REPORTING REQUIREMENTS OF BIDDERS AND SUCCESSFUL BIDDERS (CONTRACTORS)**

- 3.1 Bidders are required to sign and submit this Standard Bidding Document (SBD 5) together with the bid on the closing date and time.
- 3.2 In order to accommodate multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as indicated in sub-paragraphs 1.1 (b) to 1.1 (d) above and to enable the DTI in determining the NIP obligation, successful bidders (contractors) are required, immediately after being officially notified about any successful bid with a value in excess of R10 million (ten million Rands), to contact and furnish the DTI with the following information:
- Bid / contract number.
  - Description of the goods, works or services.
  - Date on which the contract was accepted.
  - Name, address and contact details of the government institution.
  - Value of the contract.
  - Imported content of the contract, if possible.
- 3.3 The information required in paragraph 3.2 above must be sent to the Department of Trade and Industry, Private Bag X 84, Pretoria, 0001 for the attention of Mr Elias Malapane within five (5) working days after award of the contract. Mr Malapane may be contacted on telephone (012) 394 1401, facsimile (012) 394 2401 or e-mail at [Elias@thedti.gov.za](mailto:Elias@thedti.gov.za) for further details about the programme.

## **4 PROCESS TO SATISFY THE NIP OBLIGATION**

- 4.1 Once the successful bidder (contractor) has made contact with and furnished the DTI with the information required, the following steps will be followed:
- a. the contractor and the DTI will determine the NIP obligation;
  - b. the contractor and the DTI will sign the NIP obligation agreement;

- c. the contractor will submit a performance guarantee to the DTI;
- d. the contractor will submit a business concept for consideration and approval by the DTI;
- e. upon approval of the business concept by the DTI, the contractor will submit detailed business plans outlining the business concepts;
- f. the contractor will implement the business plans; and
- g. the contractor will submit bi-annual progress reports on approved plans to the DTI.

4.2 The NIP obligation agreement is between the DTI and the successful bidder (contractor) and, therefore, does not involve the purchasing institution.

Bid number : **NDOH 06/2025-2026.....**      **24 July 2025 @ 11:00AM**

Name of bidder.....

Postal address .....

.....

Signature.....      Name (in print).....

Date.....

Js475wc

## PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022**

### 1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

*(delete whichever is not applicable for this tender).*

- a) The applicable preference point system for this tender is the 90/10 preference point system.
- b) The applicable preference point system for this tender is the 80/20 preference point system.
- c) Either the **90/10 or 80/20 preference point system** will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
<b>Total points for Price and SPECIFIC GOALS</b>	<b>100</b>

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of

this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.
- 1.7 The company must submit ID copies of Directors and or shareholders with their bid document or quotation to substantiate points claimed. The share certificate reflecting the number of shares held by each member or director of the company to qualify for the points claimed must be submitted. In case of a claiming points for disability the company must submit a registered Doctor noted or document as evidence of the disability.

## 2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

## 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

### 3.1. POINTS AWARDED FOR PRICE

#### 3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$P_s = 80 \left( 1 - \frac{P_t - P_{min}}{P_{min}} \right) \quad \text{or} \quad P_s = 90 \left( 1 - \frac{P_t - P_{min}}{P_{min}} \right)$$

80/20                      or                      90/10

Where

$P_s$  = Points scored for price of tender under consideration

$P_t$  = Price of tender under consideration

$P_{min}$  = Price of lowest acceptable tender

### 3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

#### 3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc}
 \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\
 \\
 \mathbf{Ps = 80 \left( 1 + \frac{Pt - P_{max}}{P_{max}} \right)} & \mathbf{or} & \mathbf{Ps = 90 \left( 1 + \frac{Pt - P_{max}}{P_{max}} \right)}
 \end{array}$$

Where

- $P_s$  = Points scored for price of tender under consideration  
 $P_t$  = Price of tender under consideration  
 $P_{max}$  = Price of highest acceptable tender

### 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
- then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

**Table 1: Specific goals for the tender and points claimed are indicated per the table below.**

***(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.)***

***Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)***

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Percentage ownership equity (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
HDI	8		
Women	6		
People with Disabilities	2		
Promotion of SMMEs	2		
The promotion of South African owned enterprises	2		

#### DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number: .....

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
  - ☐ One-person business/sole propriety
  - ☐ Close corporation
  - ☐ Public Company
  - ☐ Personal Liability Company
  - ☐ (Pty) Limited
  - ☐ Non-Profit Company
  - ☐ State Owned Company
- [TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;

- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
  - (a) disqualify the person from the tendering process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary.

<p>.....</p> <p><b>SIGNATURE(S) OF TENDERER(S)</b></p>	
<b>SURNAME AND NAME:</b>	.....
<b>DATE:</b>	.....
<b>ADDRESS:</b>	.....
	.....
	.....
	.....



**BID SPECIFICATIONS FOR THE APPOINTMENT OF A SERVICE  
PROVIDER TO PROVIDE MAINTENANCE OF THE EXISTING  
NATIONAL SURVEILLANCE CENTRE SYSTEM FOR THE NATIONAL  
DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS**

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## Acronyms and Terms

BSC	Bid Specification Committee
DBAC	Departmental Bid Adjudication Committee
DG	Director-General of the National Department of Health
GCC	General Conditions of Contract
GIS	Geographical Information System
NDOH	National Department of Health
NSC	National Surveillance Centre
PFMA	Public Finance Management Act, no. 1 of 1999
PPPF	Preferential Procurement Policy Framework Act, no. 5 of 2000
SCM	Supply Chain Management
TOR	Terms of Reference

## **1. Introduction**

The National Department of Health (NDoH) invites competitive proposals from service providers listed on the RFB 1183/2022 panel for the provision of IT services and skills to SITA in category “3.6 Specialised Geographic Information Management Services: ICN no. 81112011-0023” for the province of Gauteng, for the appointment of a service provider to centrally maintain the existing system and provide technical support for the National Surveillance Centre for a period of three (3) years.

## **2. Background**

The National Department of Health (NDoH) is required in terms of the National Health Act (Act 61 of 2003, Section 74) to facilitate and coordinate the establishment and implementation of information systems by provincial departments at national, provincial, and local levels, to create a comprehensive national health information system.

The NDoH developed and implemented the Visibility and Analytics Network (VAN) operating model to operationalise the Strategy for Improved Medicine Availability (SIMA), in terms of which the National Surveillance Centre (NSC) was developed and piloted in 2014 and 2015, with full implementation in 2016. The implementation of the VAN operating model has been key to reducing medicine stockouts across South Africa since its implementation.

The NSC enables supply chain visibility through tracking of medicine availability across numerous healthcare facilities at all levels, from national to provincial depots, hospitals, community health centres, and primary healthcare clinics. Tracking includes, amongst others, the supplier-related data and medicine availability data. This visibility allows for timely interventions to prevent stockouts or overstocking, monitoring the availability of essential medicines where they are needed.

Section 40(1)(a) of the Public Finance Management Act (Act 1 of 1999) (PFMA) relating to the accounting officers’ reporting responsibilities states that the accounting

officer for a department must keep full and proper records of the financial affairs of the department in accordance with any prescribed norms and standards.

In terms of section 15(2)(b) of the Public Audit Act (Act 25 of 2004), to comply with applicable legislated auditing and tabling deadlines in the PFMA, the health departments (National and Provincial) should adhere to the requirement that all documentation and information in support of the annual performance report must be available on request and be retrievable within a reasonable time. The NSC digital health system solution contributes to improved efficiency and healthcare access and forms part of the Annual Performance Plan key activities for National reporting.

### **3. Overview of the Existing System**

The National Surveillance Centre (NSC) was established by the National Department of Health in 2015 and serves as a pivotal platform for monitoring and enhancing medicine availability across the country's public health sector. By aggregating data from over 3,700 geographical locations (more than 700 hospitals and 3,000 primary health care clinics), the NSC provides comprehensive visibility into the public health supply chain in geospatial representations.

This approach empowers stakeholders across the supply chain to make informed decisions aimed at reducing stock shortages and improving patient outcomes.

The NSC employs a suite of dashboards that visualize key performance indicators (KPIs) related to medicine availability at various levels, including health establishments, districts, provinces, and suppliers, with drill-down capability to individual medicine items at a location. These dashboards integrate data from multiple sources such as the Stock Visibility System, RxSolution, and warehouse management systems, facilitating real-time monitoring and proactive management of the supply chain.

Overall, the NSC stands as a critical component in South Africa's efforts to ensure the consistent availability of essential medicines, thereby strengthening the country's public health infrastructure and response capabilities.

The following workbooks each comprise of several dashboards and sheets:

- Antimicrobial Stewardship Dashboard
- Calendar Heatmap Dashboard
- Contract Monitoring Dashboard
- Demand Planning Dashboard
- Haemophilia Dashboard
- Medicine Availability Integrated Dashboard
- NDoH Transition Monitoring Dashboard
- NSC Data Quality
- Operation Phuthuma
- PrEP Dashboard
- Replenishment Planning Dashboards
- Supplier Management Dashboard
- Supply Chain Risk Dashboard
- Trend Analysis

Chart 1 – NSC Solution Architecture depicts data flows from source systems to Tableau Cloud.

BID SPECIFICATIONS FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE MAINTENANCE OF THE EXISTING NATIONAL SURVEILLANCE CENTRE SYSTEM FOR THE NATIONAL DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

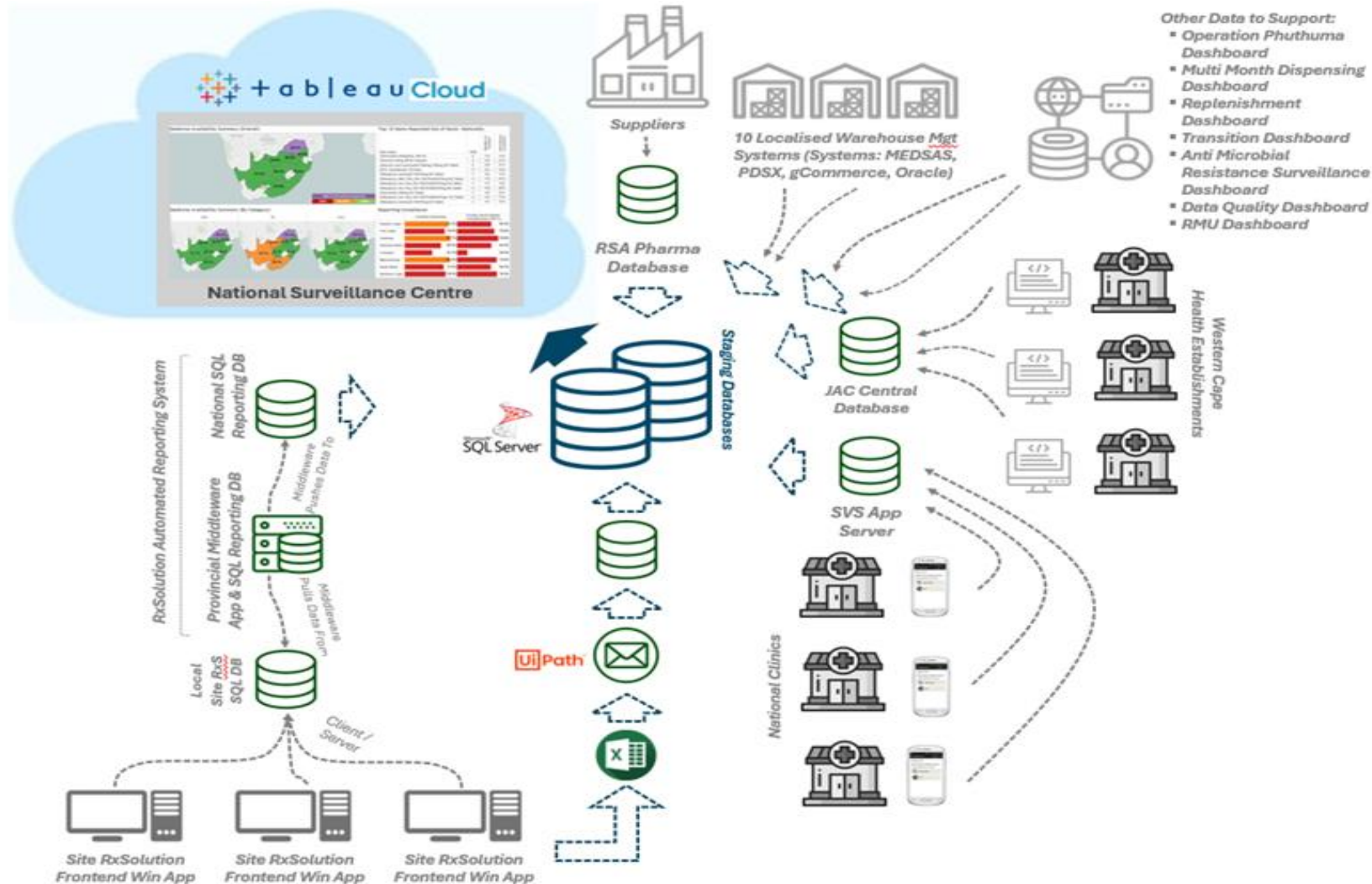


Chart 1 – NSC Solution Architecture

**BID SPECIFICATIONS FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE MAINTENANCE OF THE EXISTING NATIONAL SURVEILLANCE CENTRE SYSTEM FOR THE NATIONAL DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS**

NSC System Maintenance			
Running ETL Operations		Changes to ETL & Dashboards	Other
Sources to Staging	Staging to Tableau		
<ul style="list-style-type: none"> <li>Email Arrives From Source</li> <li>Run SQL Querying Source</li> <li>RxSolution Web Service Data Push</li> <li>Harvest Email Attachments</li> <li>Dashboard Specific ETL Flows</li> <li>Inject Into Staging Databases</li> </ul>	<ul style="list-style-type: none"> <li>Daily Singleview Trend Download</li> <li>Daily SV Download Validation</li> <li>Weekly SOH &amp; SV Trend Download</li> <li>Weekly MA Trend Download Validation</li> <li>Compliance Trend Download Validation</li> <li>MFL Refresh</li> <li>MFL Refresh Validation</li> <li>Weekly MA Trend Update Validation</li> <li>MimeCast Notify Recipient</li> <li>Replenishment Dashboard Filters Weekly Update</li> <li>Weekly Compliance Trend Update</li> <li>Compliance Trend Update Validation</li> <li>Monthly MA Trend Update</li> <li>Monthly MA Trend Update Validation</li> <li>APP Targets Refresh</li> <li>APP Targets Refresh Validation</li> </ul>	<ul style="list-style-type: none"> <li>Optimization changes to existing ETL logic, flows, scripts &amp; setups</li> <li>Optimization changes to designs of existing dashboards</li> <li>Changes classified as:               <ul style="list-style-type: none"> <li>Corrective Maintenance</li> <li>Preventative Maintenance</li> <li>Perfective Maintenance</li> <li>Adaptive Maintenance</li> <li>Security Maintenance</li> </ul> </li> <li>Staging database management – optimisation, archiving, indexing, cooperation with infrastructure team</li> </ul>	<ul style="list-style-type: none"> <li>Performance &amp; Usage Monitoring               <ul style="list-style-type: none"> <li>System Performance Checks</li> <li>Usage Analytics &amp; Adoption Tracking</li> <li>License Management</li> </ul> </li> <li>User Support &amp; Access Management</li> <li>Governance &amp; Compliance               <ul style="list-style-type: none"> <li>Present &amp; Participate at Contract Management Meetings (Monthly Steering Committee), Fortnightly Operational Planning &amp; Possibly at Forums That Use NSC Data</li> <li>System Documentation, User SOPs, Handover Documentation</li> <li>Joint Planning of Backup &amp; Recovery Planning, with Infrastructure Team</li> </ul> </li> <li>User Support &amp; Access Management               <ul style="list-style-type: none"> <li>Helpdesk: Monitor Email Inbox</li> <li>Helpdesk: Manage Jira Tickets</li> <li>Helpdesk: Troubleshoot User Issues</li> <li>User Access Control</li> <li>Onboarding &amp; Training</li> </ul> </li> <li>Scope for Advising Business Units on Data Interpretation, e.g. Demand Planning, Supply Planning, etc.</li> </ul>

**Chart 2 – NSC Maintenance**

## 4. Scope of Work

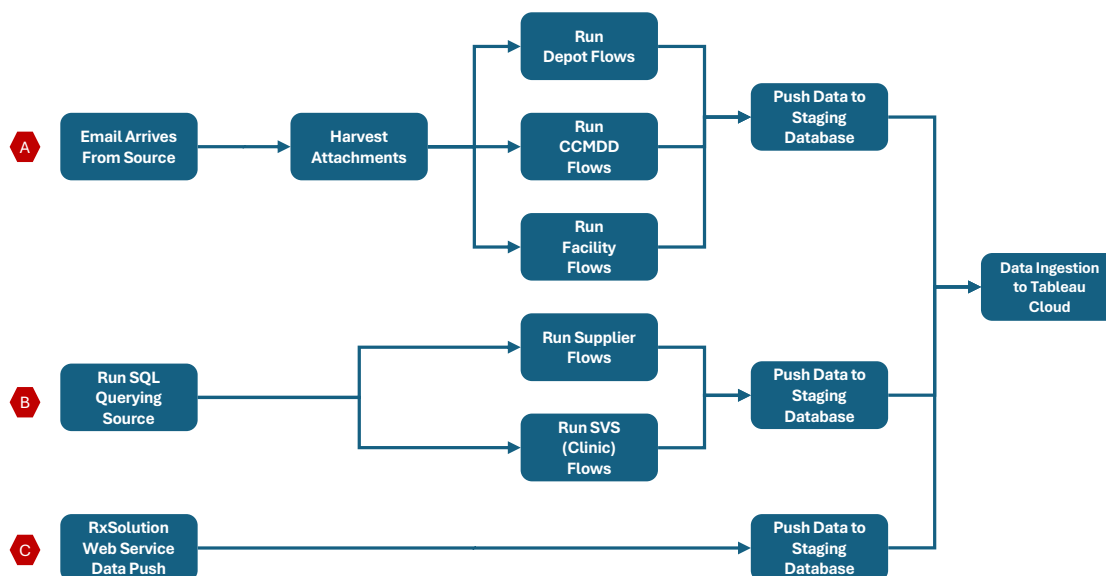
This project is to provide maintenance of the existing National Surveillance Centre system for the National Department of Health for a period of three (3) years where maintenance is understood to mean both active involvement in routing data through the system workflows and populating Tableau dashboards, paying special attention to data “sanity checks” typical of such systems, as well as changes to coding, scripting, configurations or other system development, where these changes do not deliver substantial new functionality, rather refinements of existing functionality.

Chart 2 – NSC Maintenance illustrates how NDoH views maintenance of the NSC.

### Maintenance Categories:

- Moving data across and through systems by means of Extract, Transform, Load (ETL) operations.
- Changes to the system logic and display configurations.
- Other activities.

### Extract, Transform, Load (ETL) Operations:



**Chart 3 – Data Flows from Source Systems to Staging Databases**

### Extract Data:

- Pull data from multiple sources (databases, APIs, files, etc.).

- **Example:**

Getting data from a warehouse management system or transactional data from a transacting system.

**Transform Data:**

- Clean, filter, join, and reshape the data.
- Apply business logic, format columns, calculate fields, and remove duplicates.
- Ensures data is accurate and analytics ready.

**Load Data:**

- Push the transformed data into a destination (data warehouse, data mart, or directly into a visualization tool).
- This makes the data accessible to dashboards and reports.

Chart 3 – Data Flows from Source Systems to Staging Databases illustrates typical paths to extract data from health product supply chain source systems and load into the staging environment.

Consult Appendix A: NSC Processes: Staging to Tableau for descriptions of the ETL processes followed to populate Tableau Cloud from the staging environment.

Monitoring the data as it moves and applying plausibility checks will be essential as sources may change or emailed data may have issues. These checks will not be governed by precise rules but rather come from an awareness that the data may be subject to some variability. For example, a large and unexpected reduction in data rows from a specific source should prompt further investigation or submitted GIS coordinates of a specific location appearing logically impossible, e.g., Klerksdorp PHC submitted with GIS coordinates for KwaZulu-Natal. As experience grows with the system and typical data, it will become easier to spot unexpected data or data anomalies.

**Changes and Optimizations:**

Maintenance involves data operations (ETL) and system refinements. These refinements are changes involving coding, scripting, configurations, or other development, where these changes do not deliver or amount to substantial new functionality, rather refinements of existing functionality.

These may take the form of:

- Optimization changes to existing ETL logic, flows, scripts & setups.
- Optimization changes to layouts, designs, or embedded logic of existing dashboards.
- Optimization changes to the architecture for security or other improvements.

Changes and optimizations can be corrective, preventative, perfective, adaptive, or security oriented as commonly defined in IT literature.

Most maintenance initiatives, require engagement with super users and, or other stakeholders and the contracted party will often be required to engage stakeholders directly and agree specifics of change requests with them for logging on Jira.

### **Managing Staging Databases:**

The staging databases appearing in Chart 1 – NSC Solution Architecture could require performance optimizations related to archiving, indexing, or schema changes. As these databases are hosted by NDoH, changes will require cooperation with the NDoH infrastructure team.

### **Performance & Usage Monitoring**

The system's ongoing effectiveness will be supported by the bidder through routine performance checks, ensuring optimal speed, stability, and reliability. In parallel, usage analytics and adoption tracking will provide insights into how users interact with the platform, highlighting areas of strong engagement and identifying opportunities for targeted support or training. Additionally, license management will ensure that access is aligned with organizational needs, maintaining compliance while optimizing resource allocation.

These will be reported on by the bidder at operational meetings.

### **Governance & Compliance**

Regular participation will be required in contract management meetings, including the monthly Steering Committee, fortnightly operational planning sessions, and, where relevant, forums that utilize NSC data. In support of system sustainability and knowledge transfer, comprehensive documentation will be maintained, including system manuals, user standard operating procedures (SOPs), and formal handover documentation. Additionally, backup

and recovery planning will be jointly coordinated with the infrastructure team, ensuring alignment on data protection, continuity, and system resilience strategies.

Optimization will also be managed by means of tickets issued on the Jira system that the bidder will maintain. These will be prioritised and managed in fortnightly operations meetings in collaboration with the NDoH.

### **User Support & Access Management**

Maintain a structured support process to handle user queries, resolve dashboard issues, and provide guidance on using Tableau effectively. User support is facilitated through a dedicated helpdesk email inbox. Tasks include monitoring the support email inbox, managing Jira tickets, and troubleshooting user issues in a timely and effective manner. The team is also responsible for user access control, ensuring that permissions are appropriately granted and maintained in line with system governance policies. To support new users and enhance system adoption, structured onboarding and training sessions will be delivered, equipping stakeholders with the knowledge and skills required for effective system use.

One team member will be available to run training sessions for one morning per week.

### **Assistance in Problem Solving**

Subject to time availability, and after prioritization in fortnightly operations meetings, excess time should be made available to assist business units by providing data from the system and guidance on its interpretation. This will require a background in health supply chain and add value in areas around demand forecasting, supply planning, and quantification for health product supply contracts.

### **Ad Hoc and Audit Queries**

Assistance may be required to troubleshoot data anomalies or in finding data useful for solving a specific problem. Additionally, the bidder will be required to assist with detailed queries arising from audits of the system.

### **Expected Team Composition:**

In line with historical practice and requirements, where four full-time resources were contracted to provide NSC maintenance, future maintenance under the anticipated agreement will require a minimum of four (4) human resources dedicated to NSC maintenance services on a full-time basis. Full-time is defined as an individual working a standard forty (40) hour work week, excluding periods of approved annual leave, sick leave, and other statutory leave entitlements.

Work will be prioritized in fortnightly operations meetings and monthly steering committee meetings to fit all tasks to this staff complement.

In addition to relevant IT skills, the team will require health supply chain experience to deliver maximal value.

As these resources are fully committed to attending to NSC maintenance, they may be directed to activities that reasonably constitute NSC maintenance even where these were not explicitly stipulated in this specification.

The bidder must ensure that team members with equivalent qualifications, certifications, and experience are available for the entire duration of the contract. In the event that any team member must be replaced during the contract period, the team as a whole must, after the replacement, maintain qualifications, certifications, and experience comparable to those outlined in the original bid submission.

### **Tools:**

Tools to be Provided by the Bidder (for the account of the bidder):

- Tableau Desktop x4
- Alteryx Designer Desktop x2
- UiPath Free Version x1
- Jira Free Version
- SQL Management Studio (Free to use from Microsoft)
- Laptops and IT equipment and OS licencing for that equipment x4
- Microsoft 365 x4

### **Areas for Which the NDoH is Responsible:**

- Tableau Cloud Licensing
- Hosting and infrastructure costs for SQL Servers used for Staging Databases
- Software licensing for SQL Servers used for Staging Databases

### **Scope Limitations:**

- Tableau Cloud will continue to be employed so that no Tableau server hosting is required from the service provider.
- Hosting and management of MS SQL Server staging databases will be the responsibility of the NDoH and not the service provider.
- The focus of this request for proposal is for the maintenance of the existing system. The development of wholly new dashboards is not expected.
- Development of entirely new ETL paths and dashboards is also not expected.
- The categories of maintenance described include all operational and development changes required to keep the existing functionality and use fully optimized.

## **5. Due Diligence**

The NDoH reserves the right to conduct supplier due diligence prior to the final award or at any time during the contract period. This may include site visits to assess the capacity of the bidder in relation to its people, technology and system support capacity requirements as setout in the scope of work.

Bidders may be required to make a presentation to the Bid Evaluation Committee to qualify the proposal.

### **Intellectual Property**

All documents, code, configurations, scripts, flows, data transformations, dashboards, databases, other artifacts or 'know how' relating to the National Surveillance Centre system remain the property of the NDoH.

## Bid Evaluation Stages

As part of the normal procurement process, the evaluation of a tender consists of the following stages.

Phase 1	Phase 2	Phase 3	Phase 4
<u>Administrative Evaluation</u>  Bidders will be assessed for compliance with the mandatory administrative qualification criteria	<u>Mandatory requirements</u>  Bidders assessed for submission of mandatory certification	<u>Functionality Scoring</u>  Responsive Bids for the provision of maintenance for the existing NSC to the NDoH for a period of three (3) years will be evaluated according to the functionality criteria specified below	<u>Financial and Preference Points Evaluation</u>  Responsive bids for the provision of maintenance for the existing NSC to the NDoH for a period of three (3) years will be evaluated against the 80/20 Preferential Point System – using HDI and RDP

### Phase 1: Administrative Evaluation

Bid Responses not complying with one or more of the requirements stipulated below will be deemed non-responsive and will not be considered for evaluation.

### Mandatory Bid Documents

Bidders must ensure that the documents listed in the table below are duly signed and submitted in the specified order. All mandatory documents must be submitted without exception. Any document not explicitly listed as mandatory should not be included as part of the mandatory requirements.

## Document Checklist for Prospective Bidders

No	Document Name	Yes	No	N/A	Comment
1	SBD 1: Invitation to bid				
2	SBD 4: Declaration of interest				
3	SBD 6(1): Preference Points Claimed				
4	Proof of CSD registration				
5	Tax Clearance Pin Issued by SARS or verification on the central supplier database				
6	Certified copies of Tableau certification(s)				
7	Certified copies of Alteryx certification(s)				
8	Completed Pricing Table (Table X)				
9	Set 2 & Set 3 - Universal Serial Bus (USB) Flash Drive / Storage Device with digital copy of the completed bid. Note: Each compilation sequence (document) must be saved as a separate file, with index admin code abbreviations used in each file name.				

## Administrative Requirements

Bidders must be registered on the Government's Central Supplier Database (CSD) and include their full CSD report with their bid submission. The NDoH will verify the bidder's tax compliance status through the CSD.

The CSD and the Tax Compliance Status (TCS) PIN are the approved methods for verifying a bidder's tax compliance. Bidders must submit a valid TCS PIN with their bid. It is a condition of this bid that the bidder's tax matters are in order, or that satisfactory arrangements have been made with SARS to meet the bidder's tax obligations.

If the bidder is found to be non-compliant with tax obligations throughout the bid evaluation phase, the bidder will be notified of their non-compliance status. The bidder will be requested to submit, within seven (7) days:

- a) Written proof from SARS of their tax compliance status, or
- b) Proof that arrangements have been made with SARS to settle their outstanding tax obligations within a reasonable period, ensuring no delay to the bid adjudication process.

The Department will verify the tax compliance status through the CSD following the submission of the required documentation.

By submitting this bid, the bidder confirms that SARS may disclose the bidder's tax compliance status at any time during the contract period. Such confirmation is deemed granted by the bidder upon submission of the bid.

Bidders are responsible for ensuring that their information on CSD is updated in accordance with the bid documents submitted.

### **Completion of All SBD Documents**

Bidders must complete all standard bidding documents (SBD) as mandated under the Public Finance Management Act via Treasury Regulation 16A6.3(c) and reinforced through National Treasury instruction notes.

### **Compulsory Briefing Session**

A virtual compulsory briefing session will be held as follows:

**Date: 11 July 2025**

**Time: 14h00PM**

**Link: [https://teams.microsoft.com/join/19%3ameeting\\_MTA0MzQ0NjktZTIkYS00M2EwLTljMmQtNTZkYTU0YjM2ZGI0%40thread.v2/0?context=%7b%22Tid%22%3a%22a517371c-f316-484c-ac5c-98b76127790a%22%2c%22Oid%22%3a%2272ca5624-3c93-4dc2-b7b6-7792cf834c82%22%7d](https://teams.microsoft.com/join/19%3ameeting_MTA0MzQ0NjktZTIkYS00M2EwLTljMmQtNTZkYTU0YjM2ZGI0%40thread.v2/0?context=%7b%22Tid%22%3a%22a517371c-f316-484c-ac5c-98b76127790a%22%2c%22Oid%22%3a%2272ca5624-3c93-4dc2-b7b6-7792cf834c82%22%7d)**

This session will provide bidders with an opportunity to obtain clarity on certain aspects of the bid and processes as set out in this document and to address any issues they may have. This session is compulsory for all bidders. All bidders present in the briefing session will be recorded on an electronic attendance register; therefore, the following information will be collected during registration.

- Name of the bidding company
- Name of the representative designated by the bidding company
- Contact details of representative designated by the bidding company

4 JULY 2025

## Closing date and time

<b>Date</b>	24 July 2025
<b>Time</b>	11h00am

## Submission of Bid Proposals

- a) Bidders must submit their bid proposals in a hard copy format by the closing date and time of the bid. The hard copy submission will be regarded as a legally binding document.
- b) Two (2) envelope systems will be applied in this bid as follows:

Envelope 1: Technical Proposal

Envelope 2: Financial Proposal

## Phase 2: Mandatory Requirements

### Required Certification

As described in section 4, Scope of Work, under Expected Team Composition and under Tools, a minimum team size of four technicians is expected and will be proficient with a range of tools of which the most significant are Tableau Desktop and Alteryx Designer Desktop. For this reason, the following certifications are required:

- At least one proposed team member must hold an Alteryx Designer Core certification
- At least two proposed team members must hold the Tableau Desktop Specialist certification

These certifications will have been issued by Alteryx, Inc. and Tableau Software, LLC, in cooperation with their respective certification providers. "Third party" certifications will not be considered.

The bidder must provide certified copies of the required certifications with the relevant team member's name displayed on the certificate.

The bidder must ensure that team members with equivalent qualifications, certifications, and experience are available for the entire duration of the contract. In the event that any team member must be replaced during the contract period, the team as a whole must, after the replacement, maintain qualifications, certifications, and experience

comparable to those outlined in the original bid submission.

### Phase 3: Functionality Scoring

#### Functionality Scoring Document Checklist for Prospective Bidders

No	Document Name	Yes	No	N/A	Comment
1	Organizational organogram illustrating position of members of the team specified in the bid document				
2	Proof of contractual relationship between team members and bidding organization, or a letter of commitment from each team member should be included, covering the duration of the proposed contract period.				
3	Certified copies of SCOR-P certificate(s)				
4	CV for each technical member specified in the bid, signed by the technical member				
5	Certified copy of Matric qualification for each technical member specified in the bid				
6	Certified copy of NQF 6-7 qualification of each technical member specified in the bid				
7	Reference letter(s) (at least 1) related to health product supply chain bidder organisation experience				
8	Reference letter(s) (at least 1) related to data visualization experience of bidding organisation				

#### Bid Scoring Guidelines

ASSESSMENT	DESCRIPTION	SCORE
Excellent	Exceeds the required standard. Response answers the question with precision and relevance. Includes improvement through innovation and added value. Definite capacity to deliver the service	5
Good	Meets the standard required. Comprehensive response in terms of detail and relevance to the question. Likely capacity to deliver the service	4

4 JULY 2025  
**BID SPECIFICATIONS FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE MAINTENANCE OF  
 THE EXISTING NATIONAL SURVEILLANCE CENTRE SYSTEM FOR THE NATIONAL DEPARTMENT OF HEALTH  
 FOR A PERIOD OF THREE (3) YEARS**

Acceptable	Meets the required standard in most aspects but fails in some areas. Acceptable level of details, accuracy and relevance Likely capacity to deliver the service	3
Limited	Fails the required standard in most aspects but meet some. Limited information / inadequate/only partially addresses the question. Questionable capacity to deliver the service	2
Inadequate	Significantly fails to meet the required standard. Inadequate detail provided / questions not answered/answers not directly relevant to the question. Unlikely capacity to deliver the service	1
Not Eligible for the Consideration	Completely fails to meet the required standard. Response significantly deficient. Definite incapacity to deliver the service	0

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**Bid Functionality Evaluation Criteria**

Criteria	Description	Substantiation/Documentations		Weight														
Key Personnel	At inception of the contract, the four members of the proposed team specified in the bid should be available for permanent deployment to the full 36-month contract.	<ul style="list-style-type: none"><li>The bidder must provide an organizational organogram illustrating the proposed positions of the technical members specified in the bid documents.</li><li>If the team members are permanently employed, proof of a contractual relationship between the team members and the bidding organization must be provided. If no current contractual agreement is in place, a letter of commitment from each team member should be included, covering the duration of the proposed contract period.</li></ul> <table><tr><th>Relevant experience</th><th>Score</th></tr><tr><td>Organogram, proof of relevant experience and contractual relationship or letters of commitment of 4 technical members</td><td>5</td></tr><tr><td>Organogram, proof of relevant experience and contractual relationship or letters of commitment of 3 technical members</td><td>4</td></tr><tr><td>Organogram, proof of relevant experience and contractual relationship or letters of commitment of 2 technical members</td><td>3</td></tr><tr><td>Organogram, proof of relevant experience and contractual relationship or letters of commitment of 1 technical members</td><td>2</td></tr><tr><td>Only organogram that includes 3 technical members with no proof of relevant experience, contractual relationship or letters of commitment</td><td>1</td></tr><tr><td>Neither the organogram nor proof of employment for at least 3 technical members is submitted</td><td>0</td></tr></table>	Relevant experience	Score	Organogram, proof of relevant experience and contractual relationship or letters of commitment of 4 technical members	5	Organogram, proof of relevant experience and contractual relationship or letters of commitment of 3 technical members	4	Organogram, proof of relevant experience and contractual relationship or letters of commitment of 2 technical members	3	Organogram, proof of relevant experience and contractual relationship or letters of commitment of 1 technical members	2	Only organogram that includes 3 technical members with no proof of relevant experience, contractual relationship or letters of commitment	1	Neither the organogram nor proof of employment for at least 3 technical members is submitted	0		10
Relevant experience	Score																	
Organogram, proof of relevant experience and contractual relationship or letters of commitment of 4 technical members	5																	
Organogram, proof of relevant experience and contractual relationship or letters of commitment of 3 technical members	4																	
Organogram, proof of relevant experience and contractual relationship or letters of commitment of 2 technical members	3																	
Organogram, proof of relevant experience and contractual relationship or letters of commitment of 1 technical members	2																	
Only organogram that includes 3 technical members with no proof of relevant experience, contractual relationship or letters of commitment	1																	
Neither the organogram nor proof of employment for at least 3 technical members is submitted	0																	

4 JULY 2025

SCOR-P Certification	At least one (1) or more members of the proposed team must hold a SCOR-P certification issued by the Association for Supply Chain Management (ASCM).	<ul style="list-style-type: none"><li>The bidder must provide certified copies of the SCOR-P certificate(s) clearly indicating the name of the certification holder.</li></ul> <table><tr><th>Relevant experience</th><th>Score</th></tr><tr><td>1 Or More SCOR-P certifications held</td><td>5</td></tr><tr><td>No SCOR-P certifications held</td><td>0</td></tr></table>	Relevant experience	Score	1 Or More SCOR-P certifications held	5	No SCOR-P certifications held	0	10
Relevant experience	Score								
1 Or More SCOR-P certifications held	5								
No SCOR-P certifications held	0								

Team Qualification	The proposed team members must hold the following qualification. Matric with NQF 6 or 7 qualification in a relevant field as per the requirements of this bid.	<ul style="list-style-type: none"><li>The bidder must ensure that CVs signed by all members of the technical team as described in these bid documents, are included. Each team member must sign their own CV submitted as part of the bid.</li><li>The signed CV of each technical member to include certified copies of Matric qualification</li><li>The signed CV of each technical member to include certified copies of NQF 6 or 7 qualification in relevant field e.g. health, supply chain management or technology</li></ul> <table><tr><th>Relevant experience</th><th>Score</th></tr><tr><td>Four (4) technical members with Matric and NQF 7 and all have more than 5 years experience in the relevant field</td><td>5</td></tr><tr><td>Three (3) technical members with Matric and NQF 7 and 4 to 5 years' experience in the relevant field</td><td>4</td></tr><tr><td>Three (3) technical members with Matric and NQF 6 and 3 years' experience in the relevant field</td><td>3</td></tr><tr><td>Two (2) technical members with Matric and NQF 6 or 3 members with less than 3 years' experience in the relevant field</td><td>2</td></tr><tr><td>One (1) technical member with Matric and NQF 6</td><td>1</td></tr><tr><td>No acceptable qualification</td><td>0</td></tr></table>	Relevant experience	Score	Four (4) technical members with Matric and NQF 7 and all have more than 5 years experience in the relevant field	5	Three (3) technical members with Matric and NQF 7 and 4 to 5 years' experience in the relevant field	4	Three (3) technical members with Matric and NQF 6 and 3 years' experience in the relevant field	3	Two (2) technical members with Matric and NQF 6 or 3 members with less than 3 years' experience in the relevant field	2	One (1) technical member with Matric and NQF 6	1	No acceptable qualification	0	20
Relevant experience	Score																
Four (4) technical members with Matric and NQF 7 and all have more than 5 years experience in the relevant field	5																
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One (1) technical member with Matric and NQF 6	1																
No acceptable qualification	0																

4 JULY 2025

Health Product Supply Chain Experience	Each proposed team member should provide evidence of at least three (3) year health industry experience in health product supply chain IT systems.	<ul style="list-style-type: none"><li>For each team member, reference letter(s) (at least 1) from organizations within the health industry to prove years of experience in health product supply chain IT systems are to include:<ol style="list-style-type: none"><li>Date, and be signed on a letter head of the customer organization</li><li>The customer's company name and physical address</li><li>Customer organization's contact person name, telephone number and email address</li><li>Scope of work done</li><li>Work related to health product supply chain IT systems</li><li>Quality of service rendered</li><li>Project Start and End Date</li></ol></li></ul> <table><tr><th>Relevant experience</th><th>Score</th></tr><tr><td>Four (4) team members have at least three (3) years of health industry experience in health product supply chain IT systems.</td><td>5</td></tr><tr><td>Three (3) team members have at least three (3) years of health industry experience in health product supply chain IT systems.</td><td>4</td></tr><tr><td>Two (2) team members have at least three (3) years of health industry experience in health product supply chain IT systems.</td><td>3</td></tr><tr><td>One (1) team member has at least three (3) years of health industry experience in health product supply chain IT systems.</td><td>2</td></tr><tr><td>At least one (1) team has at least two (2) years of health industry experience in health product supply chain IT systems.</td><td>1</td></tr><tr><td>No acceptable proven experience.</td><td>0</td></tr></table>	Relevant experience	Score	Four (4) team members have at least three (3) years of health industry experience in health product supply chain IT systems.	5	Three (3) team members have at least three (3) years of health industry experience in health product supply chain IT systems.	4	Two (2) team members have at least three (3) years of health industry experience in health product supply chain IT systems.	3	One (1) team member has at least three (3) years of health industry experience in health product supply chain IT systems.	2	At least one (1) team has at least two (2) years of health industry experience in health product supply chain IT systems.	1	No acceptable proven experience.	0	30
Relevant experience	Score																
Four (4) team members have at least three (3) years of health industry experience in health product supply chain IT systems.	5																
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Two (2) team members have at least three (3) years of health industry experience in health product supply chain IT systems.	3																
One (1) team member has at least three (3) years of health industry experience in health product supply chain IT systems.	2																
At least one (1) team has at least two (2) years of health industry experience in health product supply chain IT systems.	1																
No acceptable proven experience.	0																

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Data Visualization Experience	Each proposed team member should have at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.	<ul style="list-style-type: none"><li>For each team member, reference letter(s) (at least 1) to prove years of data visualization experience should include:<ol style="list-style-type: none"><li>Date, and be signed on a letter head of the customer organization.</li><li>The customer's company name and physical address.</li><li>Customer organization's contact person name, telephone number and email address.</li><li>Scope of work done.</li><li>Work related to data visualization experience such as geospatial visualization utilizing appropriate software applications.</li><li>Quality of service rendered.</li><li>Project Start and End Date</li></ol></li></ul> <table><tr><th>Relevant experience</th><th>Score</th></tr><tr><td>Four (4) team members have at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.</td><td>5</td></tr><tr><td>Three (3) team members have at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.</td><td>4</td></tr><tr><td>Two (2) team members have at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.</td><td>3</td></tr><tr><td>One (1) team member has at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.</td><td>2</td></tr><tr><td>At least one (1) team member has at least two (2) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.</td><td>1</td></tr></table>	Relevant experience	Score	Four (4) team members have at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.	5	Three (3) team members have at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.	4	Two (2) team members have at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.	3	One (1) team member has at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.	2	At least one (1) team member has at least two (2) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.	1	30
Relevant experience	Score														
Four (4) team members have at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.	5														
Three (3) team members have at least three (3) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.	4														
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At least one (1) team member has at least two (2) years of proven data visualization experience including geospatial visualization utilising appropriate software applications.	1														

BID SPECIFICATIONS FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE MAINTENANCE OF THE EXISTING NATIONAL SURVEILLANCE CENTRE  
SYSTEM FOR THE NATIONAL DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

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			No acceptable proven experience.	0		
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Total weight	100
<b>Minimum Functionality Threshold</b> (failure to meet the minimum threshold will result to your bid not to be considered for further evaluation)	70%

## 6. Bid Pricing Evaluation

### Price Evaluation Criteria

#### Price Points Scoring System

In line with the PPPFA requirements, this bid will be evaluated in accordance with the following preferential points scoring system (please mark with “X”):

80/20 scoring system	90/10 scoring system
X	

The table below outlines the point allocation as per the information provided in SBD 6.1.

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Percentage ownership equity (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
HDI	8		
Women	6		
People with Disabilities	2		
Promotion of SMMEs	2		
Promotion of South African enterprises	2		

### 6.2 Pricing Schedule

Refer to **Annexure A** for a Pricing Schedule.

## 7. Submission of Complete Bid Documents

Bidders must submit all required documents by the closing date and time of the bid.

### Bid Document Sets

Bidders are requested to submit three sets of bid documents according to the instructions below.

#### Set 1: Hard Copy (Legally Binding Bid Document)

- All SBD and Bid Response forms should be completed using **black typescript**.
- **All fields must be completed.** Where no electronic entry field is provided, forms should be filled in **black ink**, handwritten in **capital letters**.
- If certain requested information is not applicable, indicate this clearly with "**N/A**".
- Once completed, the **full PDF document and Bid Response document must be printed**.
- Bidders must submit their **complete bid in hard copy (paper format)**.
- The signed **hard copy** of the bid will serve as the **legally binding bid document**.

The duly authorised representative as indicated on SBD of the bidding entity must sign the documents where indicated. All pages in the bid submission should be initialled in black ink by the same person.

The use of correction fluid is not permitted. Any changes must be clearly marked and initialled.

Where certified copies of documents are required, the person certifying them must not be affiliated with the bidder in any way.

#### Set 2: Scanned Version of Set 1 (Complete Hard Copy)

Bidders must submit a **scanned PDF version** of the entire signed hard copy bid, including all required certificates and supporting documents.

#### Set 3: Electronic Version of Bid Documents

Bidders are requested to submit **editable PDF versions** of all bid documents to facilitate data extraction.

### Submission Instructions:

- Sets 2 and 3 should be saved onto a USB and submitted in a sealed package together with Set 1.
- The full name and address of the bidder, the bid number, and the closing date must be clearly indicated on the package.

### Important Notes:

- All three sets must be submitted before or on the closing date and time specified in the bidding documents.
- Late submissions will result in disqualification.
- Incomplete bids will be deemed non-responsive.
- In the event of discrepancies between the electronic/scanned versions and the hard copy, **Set 1 (the hard copy) will take precedence.**

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## 8. Communication

The NDoH may communicate with bidders to seek clarification after the closing date and time of the bid and prior to the award of the contract or to extend the validity period of the bid, if necessary.

Any communication between the bidder and any government official or a person acting in an advisory capacity for the NDoH regarding this bid, between the closing date and the bid award, is discouraged.

All communication between the bidder and the NDoH must be conducted in writing.

### Contact Details

Please use the following e-mail address for any queries relating to the bidding process:

[tenders@health.gov.za](mailto:tenders@health.gov.za)