

**QUESTIONS FROM BIDDERS AND RESPONSES FROM NDOH FOR BID NDOH 28/2024-2025**

No	Question from bidder	Response from NDOH
1.	I am writing to inquire about the item listed as "Cleaning Mops and Tiles." May you please clarify if these are chemicals required for cleaning tiles when using mops, or if you are referring to cleaning mops designed for use on tiles?	Cleaning mops for tiles
2.	Since there's no provision for administration fees (overheads, management fee, and profit) in the pricing schedule, can we include these with Human Resources requirements?	Yes
3.	For dusters and twisters, are we required to supply these every monthly?	No, per quarter
4.	Are we responsible for supplying the Sanitary disposal pack (SHE) dispensers?	Yes
5.	The pricing schedule doesn't include provisions for basement polish (1x25L), disinfectant bathroom cleaner (2x25L), and SHE bins plastic/refuse bags (x2) that are listed in the consumables on page 35 of the bid document. How should we quote these items? What is the quantity of sanitary bins?	There is no need for polish for the basement area
6.	For the Automatic Toilet Air freshener (250ml Spray), are we responsible for supplying both the dispenser and refills	Refill only. The dispensers are available
7.	For the X30 Anti-Bacterial hand soap, are we responsible for supplying both the dispenser and refills	No supplying but, Refill only

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8.	<p>I just wanted to find out if it will be acceptable to price per sqm for the carpet cleaning and deep cleaning of the VIP parking bays?</p> <p>If so, what are the sqm for these spaces?</p> <p>In regard to the pricing for the HR Requirements - do we add the rate per hour including e.g. UIF, COIDA etc?</p>	<p>No. The same material for the offices is inclusive of the VIP parking bays and the carpeted areas</p> <p>As per the sectoral determination</p>
9.	Page 35 List of Consumables Point 9 – Kindly confirm that 200 bags will be sufficient considering that you have over 800 staff members generating waste?	Yes
10.	Page 35 List of Consumables Point 15 – Sanitary Disposal Pack SHE Pack plastics kindly confirm how many should be supplied exactly as 20 x 5 boxes = 100 bags which means this would be 1 bag per female toilet per month not considering that you have SHE bins in your paraplegic bathrooms?	This is enough as paraplegic toilets are included
11.	Page 35 List of Consumables Point 16 – Kindly provide the exact number of SHE bins to be serviced per week	80 bins
12.	Page 2 Pricing Schedule Hand Soap Dispenser Batteries – Kindly confirm which batteries are required. AA batteries, D-Cell or C-Cell batteries	AA- quality batteries
13.	Page 2 Pricing Schedule Anti-Bacterial Hand Soap point 11 – The quantity on the pricing schedule states 30 however on your list of consumables page 35 you have requested for 50L per month, and then again on page 2 of your pricing schedule under	` 50 litres will be sufficient for a month

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	monthly hygiene services we are requested to give a monthly price again for hand soap, kindly clarify			
14.	Page 35 List of Consumables – Your list of consumables does not include any colour coded cleaning cloths for the staff are we to make separate allowance for this within our pricing?	Yes. Three colour coded cloths per cleaner per quarter		
15.	Page 35 List of Consumables point 14 Dusters and Twisters – You have requested for a 160 units per month. Is this correct as these items do not wear out monthly and would be a possible unnecessary expense for yourselves?	Dusters: Per year. Twisters: per year.		
16.	The bathroom deep cleaning, is the cleaning staff on site going to do the cleaning?	Deep cleaning of bathrooms is done by the service provider		
17.	There is no cleaning cloths mentioned in the tender, normally we provide each cleaner with 3 x cleaning cloths, different colours	Yes. Three per cleaner per quarter		
18.	Must we quote for the automatic air freshener dispenser with the refill as per below? <table><tr><td><b>Automatic Toilet Air freshener</b></td><td><b>80</b></td></tr></table>	<b>Automatic Toilet Air freshener</b>	<b>80</b>	NO. Only refill
<b>Automatic Toilet Air freshener</b>	<b>80</b>			
19.	The scrubber rental once a month, <ul style="list-style-type: none"><li>what is the size of the area</li><li>and what areas the scrubber’s going to be used on?</li></ul>	All tiled areas		
20.	Kindly clarify on the She-bin type and quantity of She bins, that is needed for Supply and services	80 plastic She- bins (pedal operated)		